



# Thabiso Nhlonipho Ndwandwe




Graduate

 Pretoria, South Africa  
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Dedicated IT industry professional with history of meeting company goals utilizing consistent and organized practices. Skilled in working under pressure and adapting to new situations and challenges to best enhance the organizational brand.

## Skills

- Help desk support
- Help Desk Operations
- Utilized Troubleshoot Active Directory, Office 365 and the range of the Microsoft Office suites.
- Business consultant
- C#
- C++
- Programmable Logic Controllers (PLC)
- SQL

## Work History

### ● **IT Help Desk Technician Intern**

*Kevro Pty (Ltd), Johannesburg*

- Learned new skills and applied to daily tasks to improve efficiency and productivity.
- Identified issues, analyzed information and provided solutions to problems.
- Worked with customers to understand needs and provide excellent service.
- Improved operations through consistent hard work and dedication.

2022-04 - Current

2016-01 - 2020-12



## Education



### National Diploma: Information Technology

*Tshwane University Of Technology - Pretoria, South Africa*

2022-09



## Certifications



Microsoft Azure Fundamentals (AZ-900)



## Languages



ENGLISH



ISIZULU



Setswane



## Interests



Artificial Intelligence



Robotics



Data Analysis



Software Development



Business Analysis



## Affiliations



- Association of Information Technology Professionals