Yonas Engidawork

IT Support Specialist

Personal Info

Address

15 Ben Venuti, Mosselbank Riv. Ave, Durbanville Cape Town, WC, 7550

Phone

0027719087932

E-mail

yonas@bubuprint.co.za

Skills

A+ Certification PC-Training and Business College, Cape Town

Excellent

Acquired Oracle 10g certificate

Good

Microsoft Dynamic CRM as a developer

Good

Video Editing and Graphics: Adobe Photoshop, Aftereffect, Adobe Premiere pro. FinalCut Avid/Pinnacle.

Excellent

Operating System: Windows,

Innovative Producer with more than 15 years of experience in all aspects of IT and media production. Visionary creator, editor, storyteller and business operations manager with demonstrated ability to take an idea from concept to delivery to produce entertaining and inspiring pieces. Collaborative in working closely with strategic and creative teams to develop and produce quality Output. Expertise in Software Development, Content management Softwares, Computer Networking and Telecommunication, TV production and Media.
Multi-talented IT specialist consistently rewarded for success in planning and operational improvements. Experience in policy development and staff management procedures positively impacting overall morale and productivity.

Work History

2017-11 - Current

IT And Media Manager

Bubu General Trading Pty. Ltd, Cape Town, Western Cape

- Supervised all departments in providing excellent customer service to callers requiring assistance for quality printing and over all IT issues.
- Improved Printing production company operations and profitability by applying new technologies and fostering evolution of production standards.
- Planned video shoots in studio and remotely by managing production through all stages to completion.
- Developed schedules for production, editing and duplication to ensure timely delivery.

2014-08 - 2017-10

Media Manager

Righteous People Church , Cape Town, WC

- Part-time and week-end based Job.
- Managing the IT infrastructure, Maintenance, Networking, Video Editing and ensure that record footage ready for weekly TV show program and DVD distribution.
- Website design and update.
- Monitored social media and online sources for the church trends.

2015-02 -

Tutorial Assistant

Mac, Linux.

Cinematography + Photography

2016-04	University Of The Western Cape, Computer Science Department, Cape Town, WC

- Worked with 2nd and 3rd year Computer Science students on Java Programming.
- Evaluated and documented student progress and project, recommending tactics to improve tutoring effectiveness.

2014-03 - 2014-07

Manager

Timbuktu Café And Restaurant & Madam Taitou Restaurant, Cape Town , WC

- Established internal databases and record management systems to ensure accuracy and integrity of all documentation and data.
- Monitored social media and online sources for industry trends.
- Advertised and promote the restaurant internationally for tourist.

2009-09 - 2013-12

Lead Engineer Of VOIP Server Administration

Octet IT And Communications LLC. Ethiopia, AA Branch, Addis Ababa, Addis Ababa Rigion

- Administer and maintain small Linux based server farm for Asterisk based VOIP call termination
- Administer and maintain Linux based OpenVPN node that brings VOIP traffic to the site.
- Preparing daily and weekly reports of VOIP call data, problems and performance matrix.
- Report the company activity and performance for USA based head office.

2009-09 - 2013-12

Actor, Director And Producer Amharic Movie.

Octet Pictures PLC (Sister Company Of Octet Computer Technol, Addis Ababa, Addis Ababa Region
Amharic Movies Actor, Editor, Director and Producer.

2006-05 - 2009-08

Senior Programmer

Ethiopia Electric Power Corporation., Addis Ababa, Addis Ababa Region
Ethiopia Electric Power Corporation. (One of the giant company in Ethiopia. Electric Power Supplier for

Ethiopia, Northern Kenya, Sudan. Governmental Organisation)
Billing and Customer Management System software developer, worked with the contractor company INDRA®.

- Developed code fixes and enhancements for inclusion in future code releases and patches.
- Assessed costs and risks associated with developing new features and products.

2004-05 - 2006-04

Data Processing Section Manager Of Western Ethiopia Region

Ethiopia Electric Power Corporation., Jimma, Oromia

- Managed quality assurance program including on site evaluations, internal audits and customer surveys.
- Cheeking and ensuring the collected data are accurate, distributing for data encoders, prepare the encoded data for process.

Education

2015-01 - 2016-04

Bachelor of Science: BSc Honours Computer Science

University of The Western Cape - Robert Sobukwe Rd, Bellville

- Internet programming: Python, Perl and CGI programming
- Product Development: How to develop a successful Product proposal
- Advanced Operating system: Intro. Data Science, BigData, Hadoop, ganglia monitoring Advanced computer networks: Wireless sensor network and Radio Mobile internet-of-the-thing.
- Cryptography: Information and Communication Security, encryption and Information Hiding
- Machine learning: Apply different machine learning algorithm and AI.
- School Project: Adding Mobile for VoIP, Using Distribution Universal Number Discovery(DUNDI). Implementing a free or affordable communication

for South African low income rural are society.(Asterix Programming and Telecommunication system)

2007-09 - 2011-08	**Bachelor of Science: Software Engineering**

Microlink IT College - Microlink Piazza Addis Ababa, Ethiopia 9.037800
Computer Architecture and Organization, Programming Fundamental in C++, Computer Networking, Data Structure & Algorithm Analysis, Operating System Windows Programming (vb.NET), OOP in C++, Java Programming, Computer Graphics in C++, Information & Computer Security, Introduction to Formal Language & Automata, Numerical Analysis, Probability and Statistics, Introduction to Complexity theory, Principles of Compiler design, Webpage Design and Development, Artificial Intelligence, Advanced Webpage Design, Software Engineering, Advanced Database and Design System.

2000-09 - 2003-08	**Diploma : Software Engineeering**

Microlink IT College - Piazza Addis Ababa, Ethiopia 9.037800
Principles of Accounting I, Principles of Accounting II, Introduction to Economics, Introduction to Calculus, Pascal Programming, Data Structure & Algorithm Analysis, Introduction to System Analysis and Design, Hardware Basic and Troubleshooting, Database Management, Programming with Visual Basic, Principles of Operating System.

Referances

Bill Tucker (Associate Professor)
Senior Lecturer Computer Science Department, University of the Western Cape Telephone: +27 21 959 2516 Cell: +27 82 494 8884
Fax: +27 21 959-1274 e-mail: btucker@uwc.ac.za
Antoine Bagula (Associate Professor)
Senior Lecturer Computer Science Department, University of the Western Cape
Room 1.28, Department of Computer Science, Ground

Floor, New Science Building Telephone: +27 21 959 2562
Cell: +27 71 895 9675 Fax: +27 21 959-1274
Email: bbagula@uwc.ac.za

Mulugeta F. Dinbab (Associate Professor)
Senior Lecturer & Honours Programme Coordinator,
Institute for Social Development, University of the
Western Cape, Tel. Office: 021 959 3855
Cell: 0721024947 e-mail mdinbabo@uwc.ac.za

Mr. Dawit Alemu
President and CEO, Octet IT and Communications LLC.
e-mail dawittegene@gmail.com Cell: +13012448543

Dr. Carlos Rey-Moreno
Post Doc. Researcher at UWC e-mail:
carlos.reymoreno@gmail.com 0769863633

Mr. Solomon Yigzaw
Owner and General Manager Madam Tayitu &
Timbuktu Restaurants e-mail :
yigzaw_solomon@yahoo.co.uk
Cell: 0723789697

Pastor Adhanom Asgedom
Senior Pastor Righteous People Church e-mail:
adhyoh@yahoo.comCell: 0791651898

Engi. Zelalem Solomon
Development Bank of Ethiopia ICT Manager of
Development Bank of Ethiopia e-mail:
zelalemsolomon@gmail.com cell: +251911444371